PUBLIC NOTICE NO. 11/2015

Dated Shillong the 29th July, 2015

SUBJECT: Fraudulent collection of money in the name of Customs Department – Regarding

It has come to the notice of this office that many people are being cheated by undesirable elements who promise to send money/parcels/packages posing as friends through the Internet/Facebook from abroad or send mobile messages of prize/lottery winnings. These fraudsters then make mobile calls to their intended victim claiming to be Customs officers from the International Airport(s) and instruct the said victim to deposit “customs fee”, etc. in some Bank Account as payment/fee/customs duty etc. for delivering the goods/prize money. These impersonators may also issue fictitious receipts for having received the amount and may again ask for more deposits showing other costs like ‘RBI exchange rate fee’ of sending the parcel/prize money.

It is informed to the general public that Customs officers do not make such calls and are not authorised to ask any individual/party to deposit money into a personal account. All Customs duty, penalties, fine etc., if any, are to be deposited in a Government Account under a particular Head of Account through nominated nationalized banks, either by Government Challans or prescribed e-payment mode.

The public are hereby alerted not to pay/deposit any amount in the name of Customs to any person or to any private bank account. For any clarification, the public may contact the Superintendent (Preventive), Superintendent (Hqrs) or Superintendent (Technical), Hqrs office, Shillong at these landline numbers: (0364)2226669/2229005/2229006 on working days or (0364)2210103/2229005 (Control Room Duty Officer) during holiday/s.

(Gaigongdin Panmei)
Commissioner

Copy to:

1. The Chief Commissioner, Customs, Central Excise & Service Tax, NER, Shillong.
2. The Deputy/Assistant Commissioner, Customs Division (all) for wide circulation through local newspapers under respective jurisdiction. If required, necessary translation may be made into local vernacular and local office number may be given for public benefit.
3. The Superintendent (Prev)/P.R.O Unit, Hqrs Office, Shillong for necessary action.
4. The Superintendent (Comp & Trg), Hqrs office, Shillong to upload this Public Notice in the website.
5. The Press club, Shillong with a request for wide circulation of the Public Notice.

(Gaigondin Panmei)
Commissioner